

How to replace a Faulty Remote Under Warranty

If your Remote is not functioning and you have replaced the batteries, a simple test can verify if it is not working;

Using a digital camera or a camera on a mobile phone you can see the light emitted from the infra red at top of remote when buttons are pressed while under the camera, you should see through the viewfinder a red or white light (you do not have to take a picture). If the infra red does not light up this would indicate a fault.

If your remote is faulty please send a copy of your purchase receipt along with your name, delivery address, contact phone number and model number to fax: 03 8795 7991 or email: orders@strong.com.au

We will then post a replacement remote control out to you.

Please note that warranty does not cover loss or damage to remote and only for actual manufacturing faults.

If you wish to purchase a new remote, due to loss or damage they can be purchased from <http://www.strongshop.com.au>