

Warranty Information

This product comes with a 12 month manufacturer's warranty from the date of purchase. This unit has a 30 day replacement warranty for manufacturing faults. Within this period please return the faulty product with all its supplied accessories to either the place of purchase or STRONG Australia accompanied by the original purchase receipt. After this 30 day period the unit must be returned to STRONG Australia for testing, and if deemed faulty, will be repaired or replaced at the discretion of STRONG Australia Pty Ltd.

The faulty product can either be sent to STRONG Australia directly or via your place of purchase for evaluation. STRONG Australia will cover any costs incurred in returning the faulty product for evaluation should the product be deemed as genuinely faulty. If the product is found to have no fault, the costs incurred in delivering product to and from STRONG Australia will be incurred by the customer.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



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